

RingCentral event platform integration

How to use LiveVoice directly within RingCentral Events (formerly Hopin).

[Integrations](#)[Live Translation](#)[Admin](#)

LiveVoice has a direct integration with RingCentral Events (formerly Hopin). Here is how it works.

Listeners will be able to choose the language next to any video stream in [RingCentral](#).



Setup

1. Install the LiveVoice integration in RingCentral
2. Create a LiveVoice account (Sign up [here](#))
3. Create the event and audio channels (Learn how to do this [here](#))
4. Copy the listener code (See how to do this [here](#))
5. Name the RingCentral tab, for example "Translation" and insert the LiveVoice code into the code field. Done!

<

hopin

Demo Event

Mon, Jun 27, 9:00 AM

Publish

Overview

Setup

Registrations

Venue

People

Marketing

Advanced

Recordings

Analytics

Preview Registration

Preview Event

Apps

LiveVoice

Tab Name

Translation

Code

123456

Enabled

☒

Slido

Tab Name (optional)

Slido

URL

Slido URL (starts with https://app.sli.do/event/)

Discover more apps

Additional information

You can add description, embed widgets, provide file downloads and insert deep links here. Additional information will show under the event stage.

Paragraph

B

I

U

S

A

@

Good to know

Synchronizing for hybrid events: If you use RingCentral for a hybrid event, you might want to synchronize the audio of the language translation for the online audience. In this case use our **delay feature**. [Learn more about the delay feature here](#).

Telling your audience to mute the video stream: You might want to let your audience know that they should mute the video stream in RingCentral while listening to the interpretation. There will be a message displayed in the Translation Tab that says that in English, Spanish, and German. If you need other languages, you can [use the event message from LiveVoice](#) instead. If you use that, your custom message will appear instead of the standard information.

livevoice.io/es/help/article/ringcentral-integration

Page 2 of 2