

Hiding channels

How it works to hide certain channels that you don't want to show.

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In some cases it can be necessary to hide channels from your audience or certain user groups. This can be helpful for a number of use cases:

Interpretation: Hiding the Floor channel from participants

If you want to show the floor channel (original audio) only to the interpreters, you can hide the channel for all listeners. The channel will be displayed now only to speakers, but not to the participants anymore.

Different languages on different days: Temporary hiding

If you have an event that for example needs two languages on the first day, but three languages on the second day, you can hide the not needed channel on the first day to make it a cleaner user experience for your audience.

Hybrid events: Showing certain channels to different user groups

If you want to show a delay channel only to the **online** audience, but to the audience **on site** (which uses the mobile app) you want to show only the real time channel, you can hide a channel for only certain platforms. For example you can hide the delay channel for mobile app users and hide the real time channel from web or iFrame users. In this way, each audience sees the right channel they need only.

How to:

- 1: Go to channel settings
- 2: Choose with the toggles which platforms the channel should be visible or not.

