

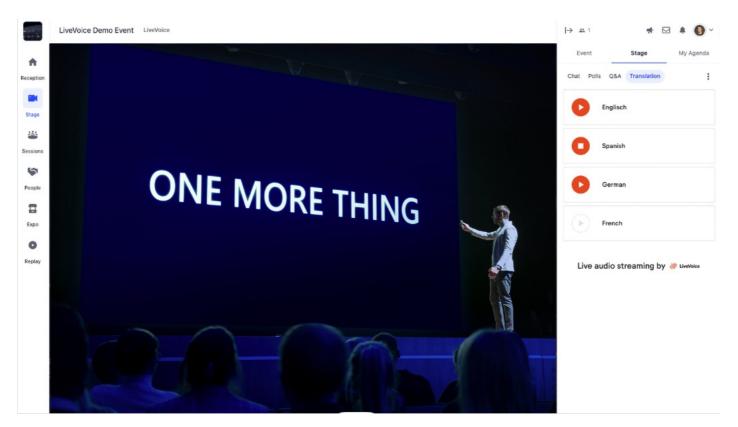
RingCentral event platform integration

How to use LiveVoice directly within RingCentral Events (formerly Hopin).



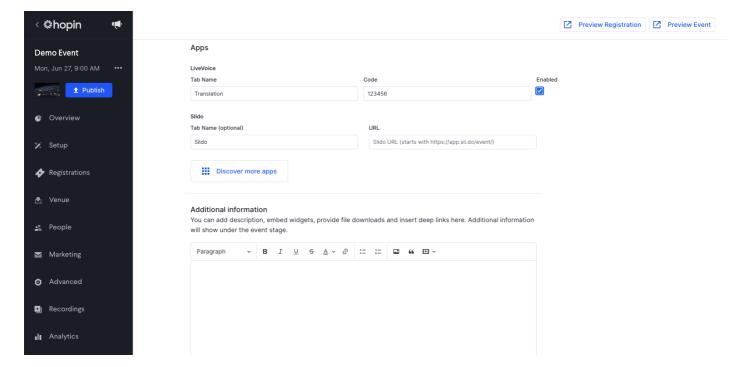
LiveVoice has a direct integration with RingCentral Events (formerly Hopin). Here is how it works.

Listeners will be able to choose the language next to any video stream in RingCentral.



Setup

- 1. Install the LiveVoice integration in RingCentral
- 2. Create a LiveVoice account (Sign up here)
- 3. Create the event and audio channels (Learn how to do this here)
- 4. Copy the listener code (See how to do this here)
- 5. Name the RingCentral tab, for example "Translation" and insert the LiveVoice code into the code field. Done!



Good to know

Synchronizing for hybrid events: If you use RingCentral for a hybrid event, you might want to synchronize the audio of the language translation for the online audience. In this case use our **delay feature**. Learn more about the delay feature here.

Telling your audience to mute the video stream: You might want to let your audience know that they should mute the video stream in RingCentral while listening to the interpretation. There will be a message displayed in the Translation Tab that says that in English, Spanish, and German. If you need other languages, you can use the event message from LiveVoice instead. If you use that, your custom message will appear instead of the standard information.