

Hiding channels

How it works to hide certain channels that you don't want to show.

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In some cases it can be necessary to hide channels from your audience or certain user groups. This can be helpful for a number of uses cases:

☺ **Interpretation: Hiding the Floor channel from participants**

If you want to show the floor channel (original audio) only to the interpreters, you can hide the channel for all listeners. The channel will be displayed now only to speakers, but not to the participants anymore.

Different languages on different days: Temporary hiding

If you have an event that for example needs two languages on the first day, but three languages on the second day, you can hide the not needed channel on the first day to make it a cleaner user experience for your audience.

Hybrid events: Showing certain channels to different user groups

If you want to show a delay channel only to the **online** audience, but to the audience **on site** (which uses the mobile app) you want to show only the real time channel, you can hide a channel for only certain platforms. For example you can hide the delay channel for mobile app users and hide the real time channel from web or iFrame users. In this way, each audience sees the right channel they need only.

How to:

- 1: Go to the channel, click "Show options and then "+ Add feature".
- 2: Under the tab "More" choose "Hide Channel".
- 3: Choose with the toggles on which platforms the channel should be visible or not.

Drop header image here

My Event

Channels | Statistics | Recordings

Share with your audience

Floor (Stage Audio)

0 listeners Channel-ID: 3478

Audio Input No speaker active

Start

+ Add feature Add delay channel

German

0 listeners

Audio Input Start Auto Listening

Spanish

0 listeners

Hide Channel

You can set the visibility for this channel. E.g. you might want to display the FLOOR channel of a multi-lingual podium discussion only to your speakers.

- Hide for participants on app
- Hide for participants on web
- Hide for participants on iFrame

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