

Audio Delay option for Hybrid Events

How you prepare a set up for hybrid events, using the audio delay option.

[Features](#)[Live Translation](#)[Admin](#)

Available in: LIGHT, SMART, PRO

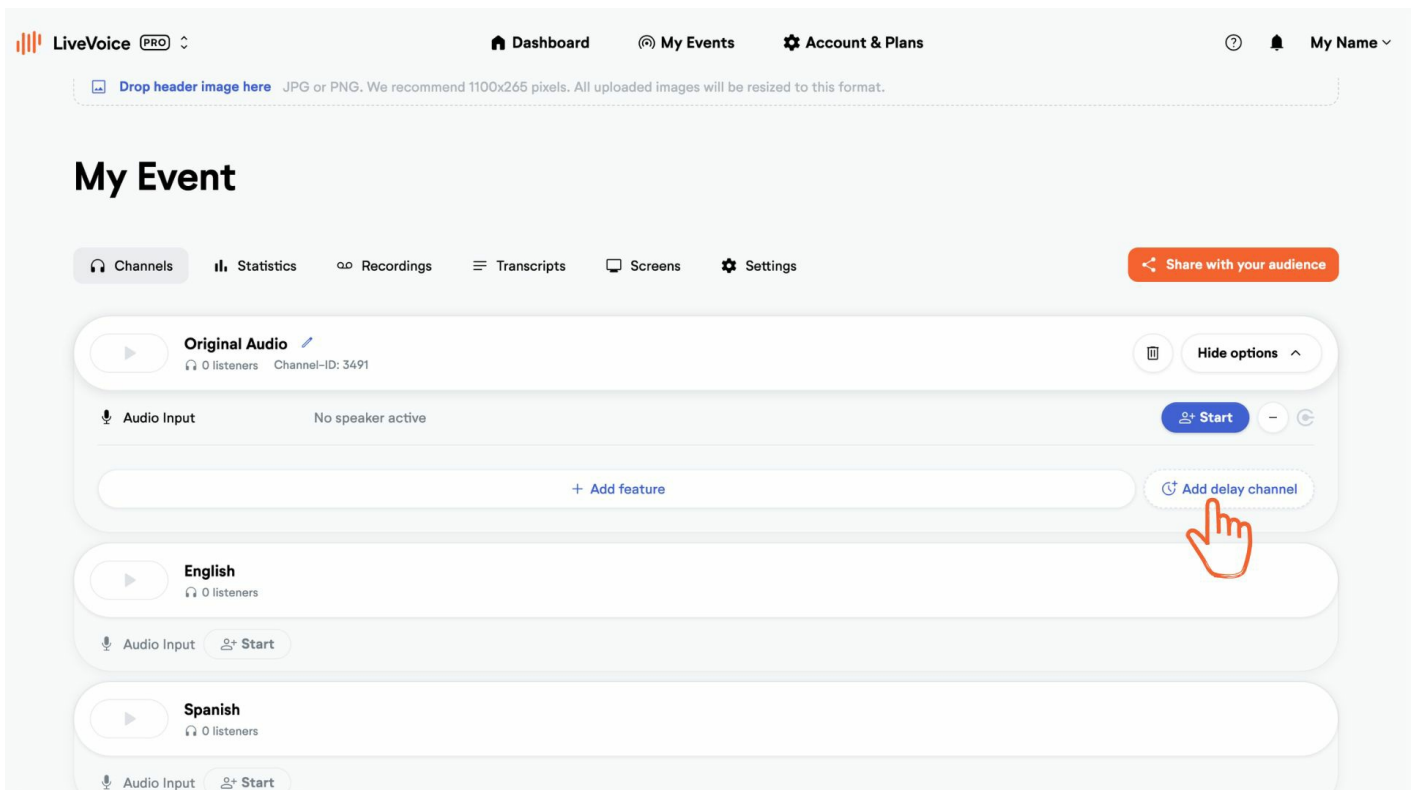
Video livestreams of online events are usually several seconds delayed. This can lead to a challenge: How do you provide the same live translation to your on-site audience in real time while also syncing it for your online audience that needs to hear it for example 20 seconds later?

The solution: You add a "delay channel" to each audio channel and define how much delay should be added to it.

Setup:

1: Add delay channel

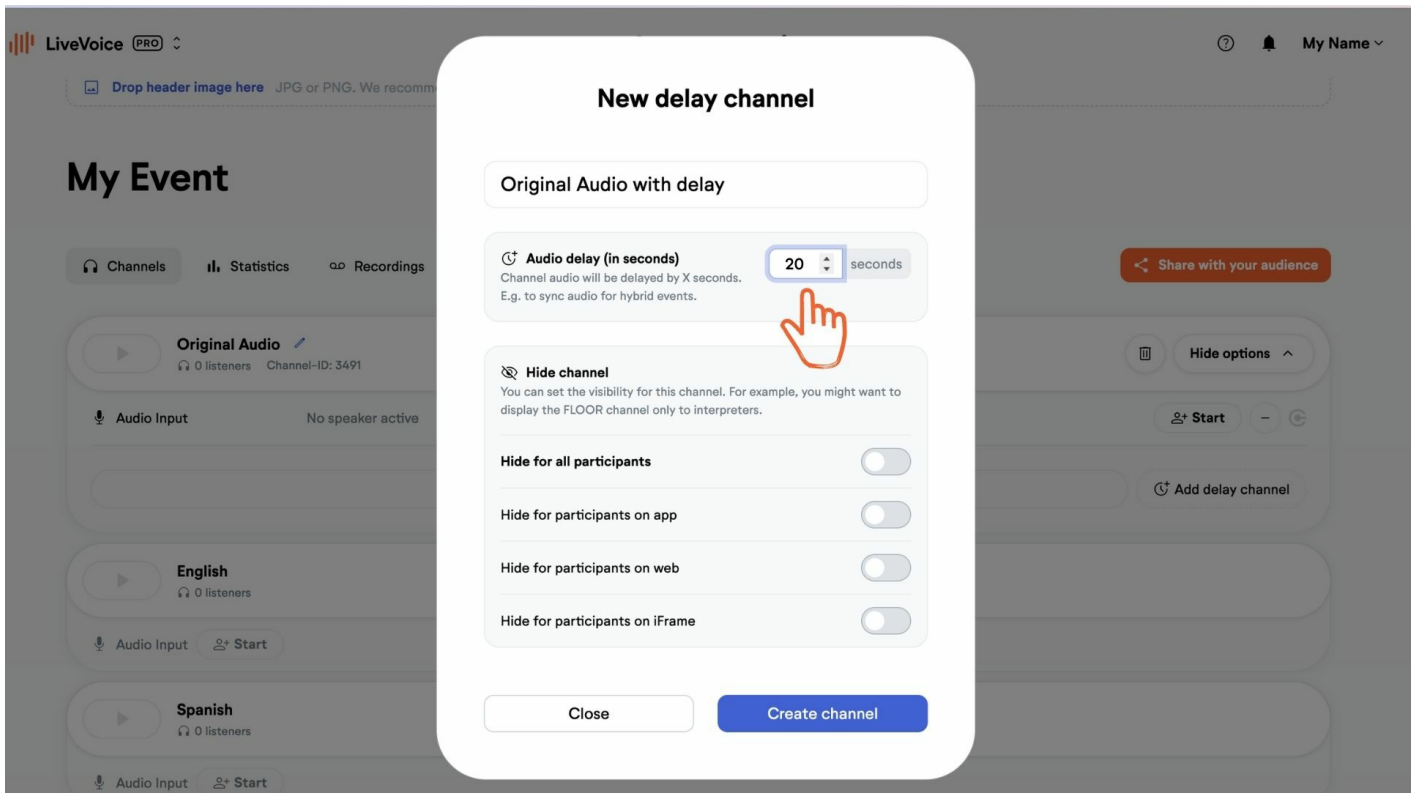
Click "Show options", then "Add delay channel" at the audio channel you need a delay channel for.



The screenshot shows the 'My Event' dashboard in the LiveVoice interface. At the top, there are navigation links for 'Dashboard', 'My Events', and 'Account & Plans', along with a user profile 'My Name'. Below the navigation is a header for 'My Event' with tabs for 'Channels', 'Statistics', 'Recordings', 'Transcripts', 'Screens', and 'Settings'. A 'Share with your audience' button is visible on the right. The main content area displays three audio channels: 'Original Audio', 'English', and 'Spanish'. The 'Original Audio' channel is selected and shows '0 listeners' and 'Channel-ID: 3491'. It has an 'Audio Input' section with 'No speaker active' and a 'Start' button. Below this, there is a '+ Add feature' button and a '+ Add delay channel' button, which is highlighted by a hand cursor. The 'English' and 'Spanish' channels also show '0 listeners' and 'Audio Input' sections with 'Start' buttons.

2: Give the delay channel a name and define the required latency time in seconds.

You can decide how many seconds the delay should be, so that it matches the latency of your video live stream.



Max. delay: 180 seconds. Max. number of delay channels per channel: 5

Option: Hide mother or delay channel for certain participants

If you want to show *only* the delay channel or the mother channel to certain users, you can do so by hiding them from certain audience types, using the [hiding channels](#) feature.

For example, if you want to show a delay channel only to the **online** audience, but to the audience **on site** (which uses the mobile app) you want to show only the real time channel, you can hide a channel for only certain platforms. For example you can hide the delay channel for mobile app users and hide the real time channel from web or iFrame users. In this way, each audience sees the right channel they need only.

To hide a channel, click on "Edit channel" and then turn on the "Hide channel" toggle. Choose all or only certain platforms.

