

API Basics

Learn how to access the LiveVoice Server API, manage API keys, authenticate requests, and understand API limits and responses.

Server API Beta

Our Server-API is currently in BETA and will be extended frequently. While in BETA, functionality and fields might change. If that happens, we will notify you in advance. We intend to release the final V2 end of 2026.

API Access and Key Management

If you want to enable the Server-API for your account, please ask our [friendly support team](#) to enable it for your account. You can freely create or delete API keys via the UI in your account.

API/SDK Keys

To integrate LiveVoice via SDK into your mobile app or develop your apps with our API you need a key. Find your keys below:

Test SDK: s9h1*****SVoQ SDK Key, 2 successful calls, 2 failed calls	Delete key	Copy
Test API: E2pQ*****hEUg API Key, 0 successful calls, 0 failed calls	Delete key	Copy

[+ New key](#)

API Key Management

API Authentication

For every request, make sure you are sending your API key either in a simple header "api-key" or in a header "Authorization: Bearer {api-key}". If you provided the wrong API key or the wrong header, the API will return an "invalid_api_key" error. If your account has disabled API use, the API will return a "disabled_api" error. All requests with parameters expect a JSON body with Content Type: application/json.

API Rate Limits

The API usage is currently limited to a maximum of 60 requests per user per minute (returning a 429 error if exceeded).

API Responses and Request History

In general, error responses look like that:

```
{ Code
  content_copy: "ed_api",
  Copy
}
```

and successful calls like that:

```
{ Code
  content_copy: "ess",
  Copy
}
```

You can see your last 10 requests on your API-Keys account page, including all response codes. This helps you to debug your application when building with our API.

Last API requests

The 10 most recent requests made with your API keys. Requests are kept for 90 days.

Time	Key	Request	Response	Duration
05.10.2026 10:32:50	[Deleted API key]	POST /api/v2/channels/121586/stop-ai { "id": "121586" }	200	52 ms
05.10.2026 10:32:50	[Deleted API key]	POST /api/v2/channels/121586/start-ai { "id": "121586" }	200	305 ms
05.10.2026 10:32:21	[Deleted API key]	POST /api/v2/channels/121586/stop-ai { "id": "121586" }	200	319 ms
05.10.2026 10:32:21	[Deleted API key]	POST /api/v2/channels/121586/start-ai { "id": "121586" }	200	399 ms
05.10.2026 10:32:07	[Deleted API key]	POST /api/v2/channels/121586/stop-ai { "id": "121586" }	200	93 ms
05.10.2026 10:32:07	[Deleted API key]	POST /api/v2/channels/121586/start-ai { "id": "121586" }	200	452 ms
05.10.2026 10:31:07	[Deleted API key]	POST /api/v2/channels/121586/start-import { "id": "121586" }	422 (not_configured)	8 ms
05.10.2026 10:31:07	[Deleted API key]	POST /api/v2/channels/121586/stop-import { "id": "121586" }	422 (not_in_state)	43 ms
05.10.2026 10:31:07	[Deleted API key]	POST /api/v2/channels/121586/stop-ai { "id": "121586" }	200	358 ms
05.10.2026 10:31:06	[Deleted API key]	POST /api/v2/channels/121586/start-ai { "id": "121586" }	422 (already_in_state)	13 ms

Your last 10 API requests